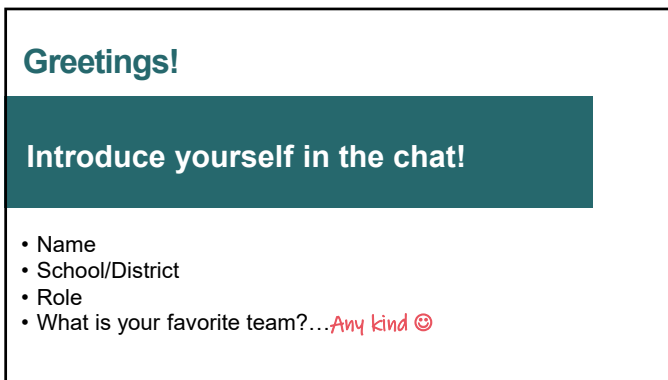
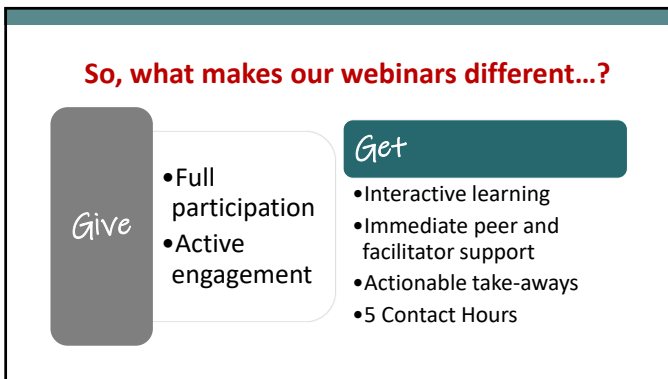


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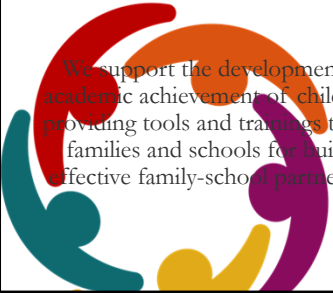



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Who We Are


We support the development and academic achievement of children by providing tools and trainings to Ohio families and schools for building effective family-school partnerships.

Every Child.
Every Family.
Every School.





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Facilitators




Dr. Hadley Bachman



Sarah DeShon

5

GUIDING QUESTION



How do our meeting practices influence a family's role on the team?

6

Learning Objectives

- I can apply "Better Conversation Beliefs" and active listening skills to facilitate genuine two-way communication.
- I can use structured discussion protocols to ensure all family members have a fair opportunity to participate during meetings.
- I can analyze the degree to which our current practices provide opportunity for all families to engage.

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Agenda Preview



Norms & Intentions

Learning

- Better Conversation Beliefs
- Active Listening
- Two-way Communication

Collaboration

- Healthy Communication Tool

Closing

What are you looking forward to today?

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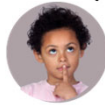
WEBINAR NORMS

What norms should we have for ourselves to make the most of today's webinar? Post an idea.

Looks like: Camera on if possible (always on in breakouts)

Sounds like: Mic muted for listening; on for speaking, fingers close to keyboard

Feels like: Active engagement

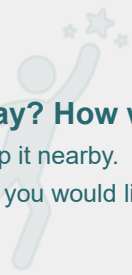


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Intention Setting



Who will I be today? How will I be?

- Jot it down and keep it nearby.
- Share in the chat, if you would like.




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When we **listen** with **empathy**, find **common bonds**, and build **emotional connections**, we find that our lives at home, at work, and in the community are better.”


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Better Conversation Beliefs



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Better Conversation Belief #1



I see conversation partners as equals.

13


Better Conversation Belief #2



I want to hear what others have to say.

14

Better Conversation Belief #3



People should have a lot of autonomy.

15

Better Conversation Belief #4:



I don't judge others.

16

Better Conversation Belief #5



**Conversation should be
back and forth.**

17

Better Conversation Belief #6



**Conversation should be
life-giving.**

18


Chat

I can have better communication with families if I (insert belief) because...

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Balanced and effective two-way communication sounds like...


- Listening
- Informing each other
- Contributing questions
- Sharing information and feedback



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Effective two-way communication helps...

- Establish a culture of trust
- Leads to positive student outcomes
 - Attendance rates, homework completion



21

4Ps of Collaborative Communication

- **Pause:** Wait 3-5 seconds before responding or asking questions
- **Paraphrase:** Connect on content or emotion
- **Powerful Questions:** Avoid suggestions as questions, or using jargon
- **Presume Positive Intent:** Empathetic listening

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Discussion Protocols

Purpose:


- Encourage everyone to participate by providing structures
- Give each person a meaningful role and an opportunity to share ideas and feedback.




go.osu.edu/discussionprotocols

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What excites you to use it in your next meeting with a parent?



What are you nervous about?



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Healthy Communication

What are the current communication practices?

View only Google Document

- > File
 - > Make a copy (if signed in) **OR**
 - > Download a copy



<https://go.osu.edu/healthyreflection>

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Healthy Communication Principles

- Sense of Purpose
- Patterns of Participation
- Inclusive
- Conflict and Decisions
- Mood and Tone
- Physical/Virtual Space



<https://www.youtube.com/watch?v=7wpjeixpSZs>

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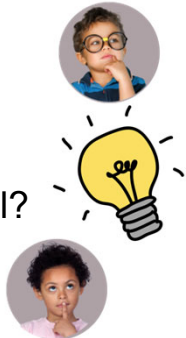
Healthy Communication Principles

Sense of Purpose
 Patterns of Participation
 Inclusive
 Conflict and Decisions
 Mood and Tone
 Physical/Virtual Space



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What is an upcoming meeting that you can analyze using this tool?



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Connect

How did today's content **connect** to what you already think or do?

Extend

How did this **stretch or change** your thinking in new directions?

Challenge

Complete the healthy communication tool.

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Ohio Statewide Family Engagement Center

Your feedback matters to us!



Please complete our survey.
<https://go.osu.edu/tablewebinarsurvey>




THE OHIO STATE UNIVERSITY
 CENTER FOR COMMUNITY ENGAGEMENT & FAMILY ENGAGEMENT

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Next Steps

- 1 Challenge: Complete the Healthy Communication Tool
- 2 Upload & Submit Contact Hour Form
 Passcode: **listen**



<https://go.osu.edu/rswebinaractivity3>

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Staying at the Table: *Navigating Hard Conversations* with Families

May 21, 2026
 3:00-4:00 PM EST

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<https://go.osu.edu/newsguide>

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