## Get R.E.A.L. with Families about Attendance and Engagement



## Welcome \& Introductions

## In the chat, please share:

$\checkmark$ Your name and role
$\checkmark$ Your school, district or organization
$\checkmark$ Who or what motivated you to attend school every day?

## Agenda

* Overview of Chronic Absence
- Accessing Data
* Multi-tiered Approach
* Co-Create Solutions Through Caring Conversations


## Absenteeism is a /eading indicator and a cause of educational inequity

## Improving Attendance Matters



## What is chronic absence?

Chronic absence is missing so much school for any reason that a student is academically at risk. Chronic absence is defined as missing 10 percent or more of school for any reason.


Chronic absence is different from truancy (unexcused absences only) or average daily attendance (how many students show up to school each day).

## Average Daily Attendance (ADA) Can Mask Chronic

 AbsenceChronic Absence For 6 Elementary Schools in Oakland, CA with 95\% ADA in 2012


## 90\% and even $95 \% \neq \mathbb{A}$

Chronic Absence for 6 Schools in New York City with 90\% ADA in 2011-12


## Chronic Absence vs.

 Unexcused Absences

## What's the Difference between ADA, Chronic Absence \& Truancy?

## Average Daily Attendance (ADA)

$\triangle$ School level measure (not student level)
$\triangle$ Notice aggregate attendance at certain points in time (e.g., half-days, holidays, bad weather)
$\triangle$ Masks individual student chronic absences

## Truancy

$\triangle$ Counts ONLY unexcused absences

- Emphasizes individual compliance with school rules
- Uses legal, typically more blaming and punitive solutions


## Chronic Absence

- Counts ALL absences (excused, unexcused \& suspensions)
- Emphasizes impact of missed days
- Uses preventative, problem-solving, traumasensitive strategies
- Cultivates family \& student engagement
- Pre-pandemic: 8 million (1 out of 6) students were chronically absent (missing 10\% or more of school for any reason: excused, unexcused, suspension)
- Chronic absence has nearly doubled nationwide. It affects more than 1 out of 4 students. Early data for 2022-23 show rates remain high.
- Economically disadvantaged students and families, as well as Native American, Black, Latino/Hispanic and Pacific Islander students are disproportionately affected.
- Chronic absenteeism is especially high in early elementary and throughout high school.


## Chronic Albsence Has Almost Doubled Nationally



## Chronic Albsence By Grade

## Chronic Absence in Ohio

SY 18-19 to SY 2I-22


## Chronic Absence in Ohio by Student Groups



## Access Ohio District and School Data

## https://reports.education.ohio.gov/overview

Public Data $\longrightarrow$ Student Attendance $\longrightarrow$ School/District

## Department Chronic Absenteeism and Attendance Rate - Overview (District) of Education

| Choose a School Year |  | Choose a Distict |  |
| :---: | :---: | :---: | :---: |
| 2021-2022 School Year | $\checkmark \quad \mathrm{A}$ | All |  |
| Gender |  | Chronic <br> Absenteeism Rate | Attendance Rate |
| Female |  | 30.1\% | 90.4\% |
| Male |  | 29.8\% | 90.4\% |
| Total |  | 29.9\% | 90.4\% |
| Grade Level |  | Chronic <br> Absenteeism Rate | Attendance Rate |
| Kindergarten |  | 31.4\% | 90.8\% |
| 1st Grade |  | 25.9\% | 91.9\% |
| 2nd Grade |  | 24.4\% | 92.1\% |
| 3rd Grade |  | 23.4\% | 92.4\% |
| 4th Grade |  | 23.6\% | 92.3\% |
| 5th Grade |  | 25.2\% | 92.0\% |
| 6th Grade |  | 28.0\% | 91.4\% |
| 7th Grade |  | 30.3\% | 90.7\% |
| 8th Grade |  | 31.7\% | 90.3\% |
| 9th Grade |  | 35.8\% | 88.0\% |
| 10th Grade |  | 35.3\% | 88.4\% |
| 11th Grade |  | 36.2\% | 87.9\% |
| 12th Grade |  | 39.2\% | 86.9\% |
| Enrolled, completed course requirements but did has not passed graduation test and is attending school. |  | 41.4\% | 79.0\% |
| Student with disability condition who has completed graduation requirements and elects to remain for further training |  | 18.0\% | 94.1\% |


| Race/Ethnicity | Chronic <br> Absenteeism Rate | Attendance Rate |
| :---: | :---: | :---: |
| American Indian or Alaskan Native | 38.0\% | 88.7\% |
| Asian | 14.2\% | 94.5\% |
| Black, Non-Hispanic | 49.3\% | 85.1\% |
| Hispanic | 39.2\% | 88.2\% |
| Multiracial | 37.1\% | 88.8\% |
| Pacific Islander | 32.3\% | 90.1\% |
| White, Non-Hispanic | 24.0\% | 92.0\% |
| English Learner Status | Chronic <br> Absenteeism Rate | Attendance Rate |
| EL Student in school < 1 year | 35.2\% | 90.1\% |
| EL Student in his/her second year | 27.8\% | 91.5\% |
| EL Student in trial mainstream program | 31.2\% | 89.9\% |
| EL Student | 36.6\% | 88.6\% |
| Exited EL program one year ago | 18.0\% | 93.6\% |
| Exited EL program two years ago | 21.0\% | 93.0\% |
| Exited EL program three years ago | 21.3\% | 93.0\% |
| Exited EL program four years ago | 21.9\% | 92.8\% |
| Additional Subgroups | Chronic <br> Absenteeism Rate | Attendance Rate |
| Economic Disadvantaged | 44.1\% | 87.0\% |
| Homeless Students | 64.8\% | 79.2\% |
| Identified as Gifted | 14.9\% | 94.0\% |
| Received Gifted Services | 12.5\% | 94.6\% |
| Students with Disabilities | 39.6\% | 88.1\% |

In your small group, review one school's or district's data. As a group, discuss these questions:

- Which students (grades, groups) are struggling the most with attendance?
- Who should see and be aware of this data?



## Ground Rules

- Turn on your video camera
- Briefly introduce yourself
- Raise your hand to speak
- Ask clarifying questions
- Create space for everyone to speak (and use the chat to express ideas)
- Person whose first name is closest to the letter " $A$ " is the facilitator
- Person with first name closest to the letter "Z" picks the school/district


## Report Out

## Share in Chat:

Based on your small group conversation what was an insight you gained?

## The Key to Improving

Attendance is a Tiered Approach That Begins With Positive Conditions for Learning

Rather than taking a punitive approach, we must understand that the continued high levels of chronic absence reflect that positive conditions for learning are missing for too many students.


## Multi-tiered System of Support for Attendance

Students Missing 20\% or More


# Positive Conditions for Learning Lead to Students Being Engaged and Attending Regularly 

- Restorative check-ins
- Access to health care \& mental health supports
- Trauma-informed practice
- Staff self-care
- Access to tech \& internet
- Learning supports
- Project-based learning
- Credit recovery opportunities
- Internships/community service
- Alternative scheduling options


## Write in the Chat:

## In your experience, what helps students and families feel a sense of belonging, connection and support?

| GRADES | IMPLEMENTED BY |
| :--- | :--- |
| $\mathrm{K}-12$ | School Administrators |
| CAPACITIES PROMOTED |  |

CAPACITIES PROMOTED
Relationship-building; Student confidence; Shifting school norms

## Key Elements

See all students at-a-glance.
See who is well-supported and who needs support by adults.

Involve all adults in relationship mapping.

Key Benefits
Connect all students to at least one school adult.

A Relationship Map lists all students in a school (or grade, team, etc.).

A Relationship Map allows adults in a school to have a quick and visual snapshot of students who are well supported and who most need support. Knowing this, adults can then strategize about how to best reach out to students who most need positive and supportive relationships with adults.

A Relationship Map is most effective if all adult stakeholders with a connection to students participate in its creation. This includes administrators, teachers, counselors, sports coaches, mentors, community partners, and other school staff.

A Relationship Map helps identify students who do not already have adult connections and provides opportunities for adults in school to build positive relationships with those students.
www.attendanceworks.org

## Tier 1: Universal Attendance Supports

* Clear, concise and consistent communication about schedules and expectations
* Routines, rituals and celebrations related to attendance and engagement
* Personalized positive communication to families when students are absent
* Recognition of good and improved attendance
* Impact of attendance on whole child widely understood
* Connection to a caring adult in the school
* Every child and their family encouraged to develop a success plan that includes attention to attendance

> Share in Chat: In your experience, which Tier I attendance supports have been most essential at your school or in your district?

## It is an opportunity to...

## $\checkmark$ Build Routines

Daily attendance routines can reduce stress and create a sense of safety and security especially after chaotic transitions.

## $\checkmark$ Increase Engagement

Being in school helps build relationships with peers and school staff that nurture engagement.

## $\checkmark$ Provide Access to resources

Schools provide access to meals, health and mental health services, tutoring, mentoring, technology, extracurriculars (sports, clubs, music, etc.), afterschool and summer programs.
$\checkmark$ Support Learning
Showing up to school regularly helps students become proficient in reading and math and graduate from high school.

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Forging Partnerships with
Families to Support
Engagement and A्Attendance
```

$\sqrt{ }$ Engage in two-way, supportive communications about attendance and engagement throughout the school year
$\checkmark$ Provide tailored, personalized and caring messages to students and families who are chronically absent
$\checkmark$ Offer actionable steps to improve attendance
$\sqrt{ }$ Make sure families receive updated health guidance, resources to meet basic needs as well as as support for learning at home

## Additional

Resources from Attendance Works

## Handouts for Families

$\checkmark$ Preschool, Elementary \& Secondary Grades
$\checkmark$ Available in English, Spanish, Chinese, Vietnamese, Tagalog and Creole https://www.attendanceworks.org/resources/ handouts-for-families/


## Sign up for the 2023 Attendance Awareness Campaign

https://awareness.attendanceworks.org/contact/aam-updates/

## Encourage All Students and Families to Create a Success Plan

2. Everyday Helpera:
3. Occesional Helpers:
4. Potential Helpers:



$\qquad$
Bert Contar Number
$\checkmark$ Set attendance goals
$\checkmark$ Make backup plans
$\checkmark$ Track absences
$\checkmark$ Recognize success!

http://www.attendanceworks.org/resources/student-attendance-success-plans/

Check out our health guidance!

https://www.attendanceworks.org/resources/health-handouts-for-families/

## Identifying Students for Tier 2 Supports

$\checkmark$ Chronic absence (missed I0-I9.9\% of school) in the prior year. $\checkmark$ And/or starting in the beginning of the school year, student has:


## Tier 2: Early Outreach and Support



Engage in Afterschool
Programming

Connect with Families Through Home Visits

Check In/ Check Out or Mentoring Att Atten Success Plan

Add attendance goals and supports to IEP

Possible
Connect to School Strategies

## Small Group Discussion

- What Tier 2 interventions can be piloted/implemented in your school and community?
- How might you support the Tier 2 interventions?


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- Person whose first name is closest to the letter " $M$ " is


## Large Group Discussion

What is a Tier 2 intervention that you might adopt or expand in your school community?

## Tier 3: Intensive interventions

* Educational support champions / advocates
* Interagency case management
* Housing stability supports
* Student attendance review board
* Community-based, non-criminal truancy court
* Individualized learning and success plan leading to graduation
* Legal Intervention (as a last resort)


## Mobilize the Community: <br> Need to Co-Create Solutions Through Caring Conversations <br> 

## Recognize that Going to School

 Reflects When Families Have...

## Changing the Power Dynamics and Shifting to a Partnership Approach

## Problem Focused to Partnership Focused

| Blame Family |  | Contact Family to Build Relationships <br> using an asset-based approach |
| :--- | :--- | :--- |
| Use letters and robo calls to <br> communicate with families |  | Start with Listening to Families; Find out <br> Hopes, Dreams, School Experiences, <br> Assets, Needs |
| Focus on what student and family |  |  |
| don't do |  |  |$\quad \square \quad$| Highlight Strengths Even Amidst |
| :--- |
| Challenges |

## Reducing Chronic Absence Requires Addressing Underlying Challenges

## Barriers

- Chronic and acute illness
- Family responsibilities or home situation
- Trauma
- Poor transportation
- Housing and food insecurity
- Inequitable access to needed services
- System involvement
- Lack of predictable schedules for learning
- Lack of access to tech
- Community violence



## Disengagement

- Lack of challenging, culturally responsive instruction
- Bored
- No meaningful relationships to adults in the school
- Lack of enrichment opportunities
- Lack of academic and behavioral support
- Failure to earn credits
- Need to work conflicts with being in high school


## Misconceptions

- Absences are only a problem if they are unexcused
- Missing 2 days per month doesn't affect learning
- Lose track and underestimate TOTAL absences
- Assume students must stay home for any symptom of illness
- Attendance only matters in the older grades
- Suspensions don't count as absence
https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/root-causes/


## Tailor Conversations to Students' Attendance Status



## Sample Scenario: Modeling Caring Conversations

- You are Alyssa's teacher. You have noticed that Alyssa seems more reserved and less attentive than normal in class. She has missed 8 days of school in the two and a half months of school and is frequently tardy. Alyssa sometimes says she does not feel well but you aren't sure she is seriously ill. You have not been able to contact Alyssa's parent since the beginning of the school year despite multiple attempts.
- You are Alyssa's parent. Alyssa has asthma and you're scared that it's been getting worse. Sometimes her wheezing keeps her up at night so it's hard to get her to school on time. You are still worried that Covid could be a problem. She's started to ask if she can stay home sometimes because she feels lost in class and doesn't want to look dumb in front of the other kids. You have not found that teachers at Alyssa's school know what it's like for you to try to manage Alyssa's asthma and make sure that she's alright.


## The "Caring Conversations for Attendance" Process



Adapted with permission from materials created by © High Expectations Parental Service, 2011

## Share in Chat :

## Steps 1 \& 2: Iearn and Share

I. What excellent questions can you ask to learn about a student's family?
I. What are some positive observations about a student you might share with the student or family?

## Learn about the student's family. What are their hopes and

 dreams for their student? What does the student enjoy about school this year? What has been interesting or challenging about learning?02 Share
Share positive things you've observed about the student. Share your own vision for student learning \& development.

## Step 3: Inform

03 Inform
Review attendance with parents. Tailor conversation to student's level of absenteeism \& inform them of possible impacts of missing school. How might poor attendance affect their hopes and dreams for their student?
I. Show absences marked on a school calendar
2. Identify patterns
3. Share what key concepts a student missed relating back to the hopes and dreams that the student or parents shared


## Step 4: Discuss

## 04 Discuss

Discuss what works to get their student to school as well as challenges. Explore options for making up for lost learning time in the classroom.
I. Learn about student motivations.
2. Discuss reasons for absenteeism.
3. Explore what would help reduce absences and increase engagement.
4. Identify opportunities to make up for lost learning in the classroom.
5. Use help bank to identify support systems.


## Step 5: Arrive at a Plan

Assess strategies for addressing absences. Help students and a Plan families develop an attendance and learning plan. Offer referrals to services as needed and ask if there are other ways you can help.
I. Work with the family to identify specific steps that will help to prevent absenteeism in the future.
2. Develop and complete a plan for attendance and learning
3. Ensure that the plan includes any support that the school will offer as well
4. Provide a copy of the plan to the student/parent
5. Agree on a timeline to check in and see how things are progressing


## Discussion

# How and when can you equip others in your school community to have Caring Conversations? 

## Caring Conversations Professional Development Resources

|  | Key Points | Questions and Messages |
| :---: | :---: | :---: |
| I. Learn | - Gather information <br> - Ask open-ended, supportive questions | What is your vision for student's future? (ask parent and student) |
| 2. Share | - Positive observations about student so far <br> - What you want students to accomplish this year <br> - One goal is helping students acquire good habit of attendance | $\qquad$ is such a good listener. We love having her (you) in our class. |
| 3. Inform | - Progress you've seen (start positive) <br> - Areas where child is struggling <br> - Review report card \& update parents on child's attendance <br> - Deliver appropriate attendance messages | $\qquad$ is excelling at math! and is making progress with reading. Reading remains the area that needs work. $\qquad$ has been late five times and has missed two days during this first month of school. Absences impede reading and overall learning progress. |
| 4. Discuss | - Challenges, attendance barriers <br> - Learning at home activities <br> - How to stay connected | What makes it hard for $\qquad$ to get to school? <br> What helps $\qquad$ catch up on learning given their absences? |
| 5. Ask \& Arrive at a Plan | - Are there any questions? <br> - Is there anything you can do to support a partnership between home and school? <br> - Make referrals to community resources | What questions do you have? <br> How can I help you? <br> Would it help you to work with...? |

https://www.attendanceworks.org/wp-content/uploads/2019/06/Caring-Conversation-Worksheet-2-16-22.docx

## Showing Up Together



## Why Understanding the Perspectives of Students and Families Matter

Students have untapped expertise and knowledge that can bring renewed relevance and authenticity to classrooms and school reform efforts.

Addressing the challenges students experience requires considering their specific realities. The goal is to hear student opinions and experiences while attending school

Understanding when many students and families experience similar challenges allows you to create scalable solutions.

It ensures that the engagement strategies you create are inclusive of students and families' cultural norms.

## Qualitative Data Tools

## $\square$ Scan of Environment and Attendance Tool (SEAT): Identify

 strengths and opportunities to promote positive school culture and strong attendance$\square$ Empathy Interviews: Targeted, one-on-one conversations with a small group of students

- 2x10: Relationship and trust building strategy; spend two minutes per day for 10 days talking with a student
$\square$ Student Focus Groups: Moderated small group discussions to explore experiences and perspectives
$\square$ Attendance Café: Engage parents in discussions about
 attendance
$\square$ Student and Parent Surveys: Ask about reasons behind their https://www.attendanceworks.org/resources/qualitative-data/ absences


## Reflection

# How do you learn about why students miss school and what helps them show up to school? 

## Align Interventions to Reasons for Absences



Works ©

Attendance Pyramid Worksheet (examples)
Sample form: https://www.attendanceworks.org/wp-content/uploads/2019/06/Pyramid-worksheet-with-EXAMPLES-revised-June-2023.pdf

|  | Family Engagement | Positive Student Engagement | Behavioral and Mental Health | Physical Health | Academic Support | Extended Learning | Basic Needs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tier 3: Intensive Intervention | Assign family advocate to coordinate supports | 1:1 connection with adult advocate (e.g. social worker) | Individual plan developed with psychologist/social worker | Coordinated care plans with local health provider | Individualized learning and success plan leading to graduation | Accelerated credit recovery | Provision of targeted resources, e.g. housing assistance |
| Tier 2: Early Intervention | Targeted, positive family visits | Clubs <br> Success Mentors <br> Check-In / CheckOut | Small group counseling | Plans for students with chronic illnesses such as asthma and diabetes | Attendance strategies added to IEPs and 504 plans <br> Tutoring and intensive classroom supports | Music or art program prioritized for students who have experienced trauma | Bus passes, walking school bus, bike program, or ride sharing services |
| Tier 1: Universal Prevention | Clear communications about attendance expectations <br> Recognition of good and improved attendance | Connection to a caring adult (Relationship Mapping) <br> Establish positive, caring, daily attendance practices and routines | Open-door policy for students, families, and staff to seek mental health services | Build time into routines for students and staff to wash hands <br> Immunization clinic <br> Health screenings | Learning objectives are clear and students can make up work after they are absent | Summer enrichment for every student | School-based clothing closet |
| Foundational Supports | Family resource centers <br> Universal family visits | Grade-level advisories or morning meetings | Schoolwide mindfulness | Clean school campuses with good ventilation P.E. and recess | All students have access to challenging and engaging curriculum | Plentiful, high-quality afterschool programs exist in the community | Universal free meal program |

Blank form: https://www.attendanceworks.org/wp-content/uploads/2019/06/Pyramid-worksheet-BLANK-revised-June-2023.docx
3 Tiers of Intervention: https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/

## Report Out

## Share in Chat:

What is a strategy or a resource you've heard about today that you are excited to try?

## Questions from the Audience



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## About Us

Attendance Works advances student success and closes equity gaps by reducing chronic absence. Operating at the local, state, and national level, Attendance Works:
$\checkmark$ Advances better policy
$\checkmark$ Nurtures proven and promising practice
$\checkmark$ Promotes meaningful and effective communication
$\checkmark$ Catalyzes needed research

Since our launch in 2010, we have become the nation's "go-to" resource for improving student attendance. To learn more, visit our website: www.attendanceworks.org

