FOURTH ANNUAL

hio Family Engagement — LEADERSHIP SUMMIT —

Setting the Table Together:

JOY and
POWER in
PARTNERSHIPS

SEPTEMBER 22,

2023

Hosted by the Ohio Statewide Family Engagement Center





Meaningful Relationships with EL/Immigrant Families in the Special Education Process

Milena Varbanova, Ed.D.
varbanovam@masonohioshools.com
Ohio Family Engagement Leadership Summit

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How do you engage with families in your current work/position?

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What are some obstacles in the engagement process you have identified?



My Personal and Professional Journey

Everyone's story MATTERS

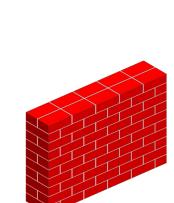
Bulgarian

Immigrant

English Learner

Parent





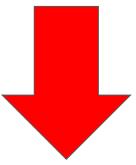
EL School Psychologist

Education Consultant

University Adjunct TESOL Faculty

District EL Program Administrator

Researcher



Advocate for inclusive, equitable and accessible education for ELs



What is should be but is not...

Family and Community Engagement: Family Engagement is a process and a practice rooted in relational-trust which creates opportunities for equitable partnerships between families and school and district staff. These partnerships, from birth to graduation, nurture shared responsibility for students' academic and social success and honor the lived experiences, expertise, and cultural knowledge of all stakeholders--students, teachers, staff, families, and communities.

- Lead with listening
- Autentic communication
- Communicate with humility and curiosity
- Everyone is a teacher and everyone is a learner, co-create expectations and experiences

Minnesota Department of Education - MTSS



What we Know About the SPED System and Process



- In the U.S. SPED is a unique, evolved and <u>integrated</u> system of supports for SWD
- Conceptually complex, highly-structured, compliance and paperwork-driven process
- Social constructions (e.g., educational disabilities) developed by the dominant culture
- Disproportionate representation, often due to instructional and assessment issues
- Lack of representation of EL/immigrant teaching and related services staff
- A big decision with significant consequences and questionable outcomes
- Legal mandates require active involvement of families in a collaborative process
- Many parents DO NOT truly understand the process, outcomes, and their role

There are a lot of areas in need of improvement, including collaboration with families

Immigrant families are typically far from the epicenter of power and control in the general education system AND the SPED process



Why Focus on Families?

They know what adjucators do not know

They add validity and certainty to the team's decisions

Have a lot of knowledge and experiences that educators do not have and often do not even recognize exist



Know their child the best, have valuable information about general and educational background

Develop agency in the educational process/system with the help of interpreters and cultural brokers

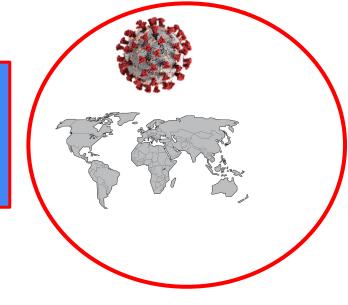
Bring diverse perspectives of their child's strengths and challenges







Research Project (2020-2021)



Experiences of Immigrant Families in the Special Education Process

Objectives

- to determine the parents' understanding of the key concepts, activities, and implications of the process
- to identify specific challenges parents faced in their experiences and ideas how to improve their experiences

Setting

- large suburban district with a one-third of the population coming from other countries
- 70 different home countries and 75 different languages

Participants

- 12 immigrant families, 9 countries, 7 languages
- Middle class, college educated professional families



Family Interviews - Key Takeaways



No assumptions and/or generalizations should be made, each family has a unique set of experiences, knowledge, background, and needs

Limited acculturation leads to limited understanding, regardless of educational level and language proficiency

Absence of language barrier does not equal understanding the process and roles

The short and long-term outcomes are often controlled by access to social knowledge and resources and immigrant families do not have access to social and cultural capital

The process is overwhelming, confusing and frustrating for the families and educators are the primary source of support

Parents state the process "does not feel right" but have hard time identifying the specific problems They recognize the lack of "power"

- Families have a strong desire to share and participate in a meaningful way
- Their input needs to be actively pursued and integrated in the process
- Additional considerations and supports need to be in place to develop authentic partnerships
- Legal requirements are the minimum

Visible and Invisible Barriers

Visible

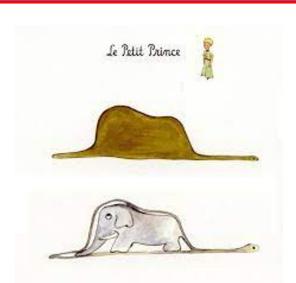
- Communication
- Legal compliance and paperwork-driven process
- Inter-agency collaboration

Invisible

- Lack of familiarity with the general education school system
- Understanding the Special Education <u>system</u> AND <u>process</u>
- Understanding the role of the parents in the educational experience
- Discomfort in interacting with school personnel
- Trust in educators' work and decisions/viewing educators as experts
- Lack of respect for the parent and negativity towards the child

AND WE NEED TO EVOLOBE EVALUATE ALL

- Cultural clash and challenges to navigate the conceptual differences (terms)
- Transportation, work schedules, child care, immigration status concerns







Systemic Factors

- Be mindful of instruction, interventions and assessment limitations
- Remember that schools are shaped by the views and experiences of the dominant culture
- Recognize the many barriers that exist for diverse marginalized groups
- Abandon a deficit perspective and adopt a strength perspective
- Utilize existing structures and processes to maximize parent involvement and contributions

Meaningful Partnerships

- Create welcoming and inclusive culture (sense of belonging)
- Provide language and logistical supports (transportation, time)
- Engaging in a meaningful dialog in "low pressure" situations when decisions are not made
- Engage in reciprocal learning
- Value and integrate the contributions of families
- Educate families on how general AND special education systems work in U.S.
- Continuously ask for meaningful feedback and input

Targeted Support in the SPED Process

Additional Resources

- Cultural brokers
- Family advocates, possibly with similar cultural background
- Individual mentoring
- Support groups for families
- Collaboration with other agencies
- Emotional support
- Additional meetings
- Share tools and guiding questions

Example: worksheet

Awareness and Communication about

- LImitations of instruction and assessments for ELs
- Overpromising
- Be open and honest about the decisions
- Explicit review of key terms & expectations
 - Disability
 - Special Education
 - Parental roles and rights
 - Impact on general education
 - Outcomes

Checks for Understanding

- Do not just ask if there are any questions
- Use open-ended questions
 - Can you tell me in your words what the team just decided?
 - What do think these decisions mean for your child?
 - What do you think will happen next?
 - What questions or concerns specific to these decisions do you have?

Remember: Each family is different! One size does not fit all!

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What are some new strategies you will use in the future?

Tear Down the Wall and Other Barriers





- Families are our PARTNERS
- We have access to unutilized potential
- The are many opportunities for authentic partnerships and shared ownership of the process and outcomes
- It is up to us to create more socially valid process and outcomes as we build on what we are already doing



THANK YOU FOR WATCHING!

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