**Observer’s Notes**

**3 minutes speaking/listening, 1 minute debrief**

|  |  |
| --- | --- |
| **What do you see and hear?** | **Notes** |
| Opening statement to welcome the conversation |  |
| **P**ausing for active listening |  |
| **P**araphrasing to check understanding |  |
| **P**resuming positive intent to model acceptance |  |
| **P**owerful questions:1. What’s working?
2. How do we know?
3. What isn’t working?
4. How do we know?
5. What are our next steps?
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